Livability

Statement of Request for Results

Team Members

Leader: Joey Klein, Libraries

Co-Leader: Bob Clement, Neighborhood Support
Nicole Ashby, Parks & Recreation
Marcus Huffman, Human Poscureos

Marcus Huffman, Human Resources

Mary Ratcliffe, Finance

Timothy Martin, Office of Communications Kenny Lang, Solid Waste Management R. B. Lawhorn, Management & Budget

Priority Statement

Enhance Roanoke's exceptional vitality as an attractive, diverse, culturally inclusive, vibrant and active city in which to live, learn, work and play.

Summary of Priority

The Priority Team developed a strategy map to address the various factors that impact livability within the community and make the City of Roanoke and the Roanoke Valley a desirable place to live, learn, work and play. Livability is the level of quality in the social, built and natural environments that impacts residents, employees, customers and visitors. The perception of the City's livability factors in many decisions to invest in it, whether as a home or business owner, client or tourist. Livability, in a general sense, encompasses all aspects of City government. However, the Team based its causal factors and outcomes largely on qualitative elements that it deemed vital to achieving a livable community. In doing so, the Team attempted to omit factors and outcomes that would likely be included in other Teams' statements. To address the priority statement, the team created a map around four primary factors – Valued, Engaged & Informed Community; Attractive Community; Accessibility; and Quality Amenities.

Valued, Engaged & Informed Community - The City operates on the foundations of the democratic process as a participatory government, seeking input and direct contributions from the public in shaping its past, present and future endeavors. In addition to providing opinions on isolated matters of self-interest, a valued, engaged and informed community will interact regularly with City government and aid short and long-term decision-making.

The outcomes that will result in successfully addressing this causal factor include:

1. Community Involvement

The participation of individuals and organizations from the public in City government matters is crucial to representative democracy, and drives processes that are open and transparent.

2. Active Neighbors

Residents do not have to be part of an official organization or City board or commission to take part in the affairs of City government. Residents can provide input individually and have an impact.

3. Public/Private Partnership

Organizations and individuals in the community can advance their specific goals, as well as the City's, by partnering with City government. The cooperation and combination of resources and unique skills can facilitate outcomes that would otherwise be infeasible.

4. Personal Enrichment

Members of the community will advance and improve their knowledge, understanding, and mental and physical health as they are engaged directly or indirectly in City programs and services.

5. Effective Communications

City government will use available technology and various interpersonal means to achieve optimal communication with its constituents, aligning the specific mode to the needs and availability of the recipient.

Attractive Community - City government will provide an avenue through which residents and visitors find the community visibly attractive, safe and clean. Offers should foster a sense of community pride, encourage home ownership and attract business investment. The outcomes that will result in successfully addressing this causal factor include:

1. Safe, clean and attractively maintained community Safe and attractive neighborhoods and business districts will have low crime rates, a reduced carbon footprint (e.g. trash and recycling collection) and minimize blight.

2. Home Ownership

Increased owner-occupied housing leads to more attractive and desirable neighborhoods that are viewed as better maintained and aesthetically appealing. Homeowners tend to have a greater sense of responsibility to properly maintain their investment.

3. Zoning, land use and codes compliance

Proper zoning, compatible land uses and related code enforcement (e.g. weed and trash, illegal dumping, inoperable vehicles, etc.) support an attractive community.

4. Compatible design and well maintained structures
Architectural designs and continued maintenance for new and
renovated structures should consider existing development within
their respective community or neighborhood.

5. Balanced community

Although a demographic balance is ideal, an attractive community will retain and attract a diverse population. If successful though, the City should see a growth in its ranks of young professional singles and families.

Accessibility - Public transportation, bicycle facilities and pedestrian-friendly pathways facilitate safe and convenient connections to events, activities and public services throughout the community and region.

1. Safe, accessible, bicycle and pedestrian friendly Infrastructure that promotes the use of bicycles and pedestrians pathways supports a more livable and healthy community.

2. Public Transportation

Access to affordable and convenient public transportation supports a more vibrant and healthy community and business district and lowers the community's carbon footprint.

3. Regional connectivity

Connecting to regional destinations (e.g. Blacksburg, Smith Mountain Lake, etc.) promotes a seamless, extended business district resulting in a healthier and more vibrant community.

4. Convenience of public services
Convenient access to City services (e.g. parks, libraries, recreation centers, etc.) leads to a more livable and desirable community.

Quality Amenities - Activities, facilities and exhibits that encourage active living and foster cultural awareness will be created, developed and managed to increase Roanoke's desirability. Such amenities may include the built environment, natural resources, and corresponding programs and services. The outcomes that will result in successfully addressing this causal factor include:

1. Diverse offering of cultural events and exhibits Cultural events and exhibits showcase and celebrate Roanoke's diversity and heritage. These events bring together a wide cross section of the region's population and encourage community cohesion and unity.

2. Recreational opportunities

Participation in quality recreational programs and the availability of park facilities promote the importance of active living and combat serious health issues such as obesity and drug use. Recreational opportunities also act as a deterrent to social deviance and criminal behavior.

- 3. Vibrant neighborhoods and healthy business districts
 Growing neighborhoods and localized neighborhood centers (e.g. Grandin Village, Melrose Avenue, Downtown, Williamson Road, etc.) influence a more vibrant community and healthier business districts where citizens can live, learn, work and play.
- 4. Maintain natural environment and unique assets
 Roanoke is situated in one of the most beautiful natural settings in
 the country and is fortunate to have amenities like Mill Mountain,
 the Roanoke Star, the Roanoke River, Carvins Cove, and the Historic
 City Market. Strong management and maintenance of these assets
 is essential to making Roanoke a unique and desirable community.

Indicators

Indicator 1: Community and Neighborhood Desirability

Measure 1: Increased percentage of home ownership

Measure 2: Reduction in blighted properties and improvement/reinvestment in existing properties

Measure 3: Increase in new building starts

Measure 4: Increase in median home values

Measure 5: Percent change in the median MLS sale price of City of Roanoke homes relative to the Roanoke MSA (the Roanoke MSA includes the City, Roanoke County, Salem, Craig County, Botetourt County, and Franklin County.)

Indicator 2: Community Engagement

Measure 1: Number of active neighborhood groups and business organizations within the City

Measure 2: Number of individuals participating in the Municipal Volunteer Program

Measure 3: Voter turnout rate

Indicator 3: Community Satisfaction

Measure 1: Percent of respondents to the Citizen Survey who rate the quality of life in Roanoke as "Good" or "Excellent"

Measure 2: Number of regional and national publications recognizing Roanoke

Indicator 4: Participation in Community Activities and Events

Measure 1: Number of individuals utilizing recreational and cultural programs and facilities

Measure 2: Number of recreational and cultural offerings

Measure 3: Number of assembly permits issued

Purchasing Strategies

- 1. Maximize efficiencies through the demonstration of collaborative efforts, cost recovery, sound fiscal management, innovation and creativity.
- 2. Promote recreation, arts and cultural events and activities that are meaningful, support education and provide value to the citizens and the region.
- 3. Encourage community development and home ownership through the promotion of attainable housing and safe, clean and accessible neighborhoods.
- 4. Build and promote a valued and engaged citizenry with a strong sense of community and commitment to maintain the health and strength of neighborhoods.
- 5. Develop and maintain cultural and recreational facilities, natural resources, and unique asset sustainability.

Statement of Request for Offers

We are seeking offers that help make Roanoke a place where people want to live, learn, work, and play. Special considerations will be given to offers that promote inter-department partnerships and collaboration, and innovations that leverage existing resources.

We are seeking offers that provide for a valued, engaged and informed community.

More specifically we are looking for offers that:

1. Involve the community and create a vibrant place for people to live, learn, work and play.

- 2. Promote vibrant neighborhoods with engaged community and civic groups.
- 3. Provide a forum for community members to voice concerns, give meaningful feedback or share ideas.
- 4. Improve the dissemination of public information through the use of multimedia technology to enhance community engagement.
- 5. Provide volunteer opportunities.
- 6. Encourage partnerships that bring diverse, high quality cultural and recreational programs to the community.

We are seeking offers that make our community attractive, pleasant and enjoyable.

More specifically we are looking for offers that:

- 1. Promote friendly, open and engaged neighborhood village centers.
- 2. Provide for a variety of recreational opportunities and events.
- 3. Encourage public art.
- 4. Encourage safe and clean neighborhoods.
- 5. Aesthetically improve streets and public spaces.
- 6. Provide for appropriate natural resources utilization, and ensure compliance with municipal codes.
- 7. Create incentives to increase owner-occupied housing.
- 8. Reduce blight and replace it with viable, occupied structures and/or natural amenities such as landscaping or trees.
- 9. Retain and attract a diverse citizenry in our neighborhoods while encouraging an increase in young professional singles and families.

We are seeking offers that make our community accessible.

More specifically we are looking for offers that:

1. Allow for local and regional transportation network that is safe, clean, affordable, fully functional and connects the community.

- 2. Connect visitors and the community to greenways and trails for bicycling and pedestrian use.
- 3. Provide access to the blueways for canoeing, fishing and other outdoor recreational opportunities.
- 4. Ensure that buildings and major structures are accessible to those with disabilities.
- 5. Enhance the way finding network for ease of participating in community activities and use of community facilities
- 6. Promote alternative modes of transportation.

We are seeking offers that provide for quality amenities.

More specifically we are looking for offers that:

- 1. Facilitate a variety of events and exhibits that showcase Roanoke's cultural diversity.
- 2. Promote the importance of active living and healthy lifestyles.
- 3. Provide for the proper management and promotion of Roanoke's natural resources and unique assets.
- 4. Lead to increased awareness, appreciation and participation in Roanoke's natural and cultural opportunities.
- 5. Promote vibrant and diverse neighborhoods and business community.
- 6. Increase involvement in neighborhood activities, recreational opportunities, and cultural events.
- 7. Encourage diverse participation in social, cultural and recreational events and exhibits.